

Johannesburg Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 116/2022

30 August 2022

JSE DR ROUTER REPLACEMENT PROJECT UPDATE - 3 SEPTEMBER 2022

Following <u>Service Hotline 086/2022</u>, we would like to inform clients that we are on the final stage of the migration process for the JSE Bryanston Data center links.

During this week, we will be migrating all MPLS connections via the below providers as well as all clients connecting via our International Access Point in London.

Providers being migrated are:

- Vodacom
- MTN
- Echo Solutions
- Dimension Data
- EOH
- Liquid Telecoms

Migration and testing will take place on Saturday, 3 September 2022 from 09h00 -12h00.

Please note: Testing is not mandatory and the JSE along with some clients will ensure that all markets and services are tested in preparation for Monday, 5 September 2022.

Should you have any queries regarding this Service Hotline, please email CustomerSupport@jse.co.za

Markets / Services:

All Markets and Services

Environment(s):

Production Customer Test Service

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail

<u>CustomerSupport@jse.co.za</u>

Issued By:

JSE Information Technology Division